



# COMMERCIAL IMPORTANT DATES SCHEDULE EFFECTIVE DATE MONDAY, DECEMBER 10, 2018

December 10, 2018 is the Effective Date and planned completion of the transition from NorStates Bank to First Midwest Bank. As you prepare for the conversion weekend, please keep the following key dates, times, and details in mind. You will find additional details in the Commercial Resource Guide for a smooth transition of your business's banking needs.

If you have any questions, please contact your Banker, stop by a NorStates Bank branch, visit [FirstMidwest.com/NorStates](http://FirstMidwest.com/NorStates) or call First Midwest Bank Customer Care at **800.322.3623**.

## FRIDAY December 7, 2018

## MONDAY December 10, 2018

Access to NorStates Bank Bill Pay will no longer be available as of **8:00 am CST**. Access to NorStates Bank Business Online Banking will no longer be available as of **6:00 pm CST**. Watch for additional communication.  
**See page 5 of the Resource Guide.**

Access to First Midwest Bank's Business Express Online Banking will be available at **8:00am CST**. Access to Bill Pay will be available at **8:00am CST**. We will provide you with Business Express Online Banking credentials prior to this date.  
**See page 5 of the Resource Guide.**

 **Business Express Online Banking**

ACH transactions must be completed by **6:00pm CST**.  
**See page 6 of the Resource Guide.**

Access to First Midwest Bank's Business Express ACH module will be available at **8:00am CST**.  
**See page 6 of the Resource Guide.**

 **ACH Origination**

Access to NorStates Bank's Remote Deposit Capture service will no longer be available as of **5:00pm CST**. Please download any historical reports by this date.  
**See page 7 of the Resource Guide.**

Access to First Midwest Bank's Remote Deposit Capture service will be available at **8:00am CST**. Your Administrator will receive access instructions prior to this date.  
**See page 7 of the Resource Guide.**

 **Remote Deposit Capture**

Your NorStates Bank Debit Card and PIN will continue to work during the transition. If a PIN (Debit) transaction is declined, opt for Signature (Credit).  
**See page 9 of the Resource Guide.**

You can activate and begin using your new First Midwest Bank Debit Card or use your NorStates Bank Debit Card until **6/10/19 or the card's expiration date, whichever comes first**.  
**See page 9 of the Resource Guide.**

 **Business Debit Cards**

Please continue to use your existing supply of NorStates Bank checks. They are still valid and we will continue to honor them after the transition. **See page 10 of the Resource Guide.**

As your supply of NorStates Bank checks naturally runs low, please contact First Midwest Bank to order a new supply. Our routing number is **071901604**. **See page 10 of the Resource Guide.**

 **Checks**

All existing direct deposits will continue without interruption. Please do not make any updates to routing instructions before this date.  
**See page 10 of the Resource Guide.**

Any newly established direct deposits, preauthorized, or other electronic transfer relationships, should use First Midwest Bank's routing number: **071901604**. **See page 10 of the Resource Guide.**

 **Direct Deposits and Electronic Funds Transfers**

Access to NorStates Bank's Telephone Banking ends at **6:00pm CST**.  
**See page 15 of the Resource Guide.**

Access to First Midwest Bank-Line will be available at **8:00am CST**. Dial 800.322.3623. Your PIN is the last four digits of the Tax Identification Number (TIN) assigned to the account. **See page 15 of the Resource Guide.**

 **Automated Phone Banking**

All NorStates Bank's lobbies and drive-ups will close on **Friday, at 5:00pm CST on 12/7/18**. All branches will reopen for normal business hours as First Midwest Bank on **Monday, 12/10/18**.

 **Branch Access**

- Access to NorStates Bank ATMs and First Midwest Bank ATMs will be available during conversion weekend and beyond.
- As of **12/5/18**, surcharge-free access to MoneyPass® ATMs will no longer be available, however 55,000 surcharge-free Allpoint® ATMs will be available.
- As of **12/10/18**, you will have full access to all First Midwest Bank ATMs.

 **ATM Access**